

January 25, 2011

**Los Angeles County
Board of Supervisors**

Gloria Molina
First District

Mark Ridley-Thomas
Second District

Zev Yaroslavsky
Third District

Don Knabe
Fourth District

Michael D. Antonovich
Fifth District

TO: Each Supervisor

FROM: Mitchell H. Katz, M.D.
Director

SUBJECT: **STATUS REPORT ON KEY INDICATORS OF PROGRESS,
HOSPITAL OPERATIONS, AND OTHER ISSUES RELATED
TO THE TRANSITION TO THE NEW LAC+USC MEDICAL
CENTER – PROGRESS REPORT #48 (Agenda Item #S-1,
January 25, 2011)**

Mitchell H. Katz, M.D.
Director

John F. Schunhoff, Ph.D.
Chief Deputy Director

This is to provide your Board with the bi-monthly report on the status of transitioning to the new LAC+USC Medical Center (LAC+USC). This report is the full monthly operational report with trends to include the month of December 2010.

Census Trending (ADC includes Psychiatric & Newborn Patients)

The Average Daily Census (ADC) for the month of December was 581 out of 671 licensed beds, an estimated 86% utilization rate (87% occupancy). The census for Medical/Surgical units was an estimated 98% utilization rate (100% occupancy) for December 2010.

Emergency Department (ED) Indicators

Key indicators in Attachment 1 including ED Wait Time, Left Without Being Seen, and the highest Crowding Level Comparison have all decreased during this period. ED Boarding Time remained relatively stable.

The Left Without Being Seen percentage of 2% is the lowest since the move to the Replacement Facility. In addition, the Dangerously Overcrowded Level Comparison is 14% for this period, which represents the lowest level since July 2010 and a significant decrease from last month. The number of patients transferred out this period is 13% less than November 2010. Average Length of Stay (ALOS) increased for December 2010.

If you have any questions or need additional information please contact me or Pete Delgado, LAC+USC Chief Executive Officer at (323) 409-2800.

Attachments

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors

313 N. Figueroa Street, Suite 912
Los Angeles, CA 90012

Tel: (213) 240-8101
Fax: (213) 481-0503

www.dhs.lacounty.gov

To ensure access to high-quality, patient-centered, cost-effective health care to Los Angeles residents through direct services at DHS facilities and through collaboration with community and university partners.



www.dhs.lacounty.gov

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period – Dec 2010

Indicator	Definition	Data	Comments																																																																																																						
Indicator #1 – Trends in Average Daily Census and Hospital Operations Metrics																																																																																																									
1a. Average Daily Census (ADC)	<p>ADC: A measure of the total number of inpatients occupying licensed beds on a daily basis reported as the arithmetic mean.</p> <p>Calculation: Total number of admitted inpatients at 12:00 AM midnight daily, summed over the month and divided by the total number of days in the month.</p> <p>Source of Data: Affinity</p>	<div><p>ADC</p><table><thead><tr><th>Month</th><th>ADC</th></tr></thead><tbody><tr><td>Oct '06</td><td>637</td></tr><tr><td>Nov '06</td><td>637</td></tr><tr><td>Dec '06</td><td>598</td></tr><tr><td>Jan '07</td><td>623</td></tr><tr><td>Feb '07</td><td>612</td></tr><tr><td>Mar '07</td><td>605</td></tr><tr><td>Apr '07</td><td>625.5</td></tr><tr><td>May '07</td><td>623</td></tr><tr><td>Jun '07</td><td>623</td></tr><tr><td>Jul '07</td><td>623</td></tr><tr><td>Aug '07</td><td>623</td></tr><tr><td>Sep '07</td><td>623</td></tr><tr><td>Oct '07</td><td>623</td></tr><tr><td>Nov '07</td><td>623</td></tr><tr><td>Dec '07</td><td>623</td></tr><tr><td>Jan '08</td><td>590</td></tr><tr><td>Feb '08</td><td>609</td></tr><tr><td>Mar '08</td><td>605</td></tr><tr><td>Apr '08</td><td>605</td></tr><tr><td>May '08</td><td>583</td></tr><tr><td>Jun '08</td><td>583</td></tr><tr><td>Jul '08</td><td>611</td></tr><tr><td>Aug '08</td><td>578</td></tr><tr><td>Sep '08</td><td>596</td></tr><tr><td>Oct '08</td><td>491</td></tr><tr><td>Nov '08</td><td>551</td></tr><tr><td>Dec '08</td><td>563</td></tr><tr><td>Jan '09</td><td>577</td></tr><tr><td>Feb '09</td><td>572</td></tr><tr><td>Mar '09</td><td>573</td></tr><tr><td>Apr '09</td><td>589</td></tr><tr><td>May '09</td><td>581</td></tr><tr><td>Jun '09</td><td>567</td></tr><tr><td>Jul '09</td><td>559</td></tr><tr><td>Aug '09</td><td>578</td></tr><tr><td>Sep '09</td><td>592</td></tr><tr><td>Oct '09</td><td>586</td></tr><tr><td>Nov '09</td><td>588</td></tr><tr><td>Dec '09</td><td>595</td></tr><tr><td>Jan '10</td><td>592</td></tr><tr><td>Feb '10</td><td>596</td></tr><tr><td>Mar '10</td><td>604</td></tr><tr><td>Apr '10</td><td>598</td></tr><tr><td>May '10</td><td>598</td></tr><tr><td>Jun '10</td><td>581</td></tr><tr><td>Jul '10</td><td>581</td></tr><tr><td>Aug '10</td><td>581</td></tr><tr><td>Sep '10</td><td>581</td></tr><tr><td>Oct '10</td><td>581</td></tr><tr><td>Nov '10</td><td>581</td></tr></tbody></table></div> <p>Note: Average Daily Census number reported includes Medical Center + Psych + Newborns Census.</p>	Month	ADC	Oct '06	637	Nov '06	637	Dec '06	598	Jan '07	623	Feb '07	612	Mar '07	605	Apr '07	625.5	May '07	623	Jun '07	623	Jul '07	623	Aug '07	623	Sep '07	623	Oct '07	623	Nov '07	623	Dec '07	623	Jan '08	590	Feb '08	609	Mar '08	605	Apr '08	605	May '08	583	Jun '08	583	Jul '08	611	Aug '08	578	Sep '08	596	Oct '08	491	Nov '08	551	Dec '08	563	Jan '09	577	Feb '09	572	Mar '09	573	Apr '09	589	May '09	581	Jun '09	567	Jul '09	559	Aug '09	578	Sep '09	592	Oct '09	586	Nov '09	588	Dec '09	595	Jan '10	592	Feb '10	596	Mar '10	604	Apr '10	598	May '10	598	Jun '10	581	Jul '10	581	Aug '10	581	Sep '10	581	Oct '10	581	Nov '10	581	ADC provided as background information.
Month	ADC																																																																																																								
Oct '06	637																																																																																																								
Nov '06	637																																																																																																								
Dec '06	598																																																																																																								
Jan '07	623																																																																																																								
Feb '07	612																																																																																																								
Mar '07	605																																																																																																								
Apr '07	625.5																																																																																																								
May '07	623																																																																																																								
Jun '07	623																																																																																																								
Jul '07	623																																																																																																								
Aug '07	623																																																																																																								
Sep '07	623																																																																																																								
Oct '07	623																																																																																																								
Nov '07	623																																																																																																								
Dec '07	623																																																																																																								
Jan '08	590																																																																																																								
Feb '08	609																																																																																																								
Mar '08	605																																																																																																								
Apr '08	605																																																																																																								
May '08	583																																																																																																								
Jun '08	583																																																																																																								
Jul '08	611																																																																																																								
Aug '08	578																																																																																																								
Sep '08	596																																																																																																								
Oct '08	491																																																																																																								
Nov '08	551																																																																																																								
Dec '08	563																																																																																																								
Jan '09	577																																																																																																								
Feb '09	572																																																																																																								
Mar '09	573																																																																																																								
Apr '09	589																																																																																																								
May '09	581																																																																																																								
Jun '09	567																																																																																																								
Jul '09	559																																																																																																								
Aug '09	578																																																																																																								
Sep '09	592																																																																																																								
Oct '09	586																																																																																																								
Nov '09	588																																																																																																								
Dec '09	595																																																																																																								
Jan '10	592																																																																																																								
Feb '10	596																																																																																																								
Mar '10	604																																																																																																								
Apr '10	598																																																																																																								
May '10	598																																																																																																								
Jun '10	581																																																																																																								
Jul '10	581																																																																																																								
Aug '10	581																																																																																																								
Sep '10	581																																																																																																								
Oct '10	581																																																																																																								
Nov '10	581																																																																																																								

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –Dec 2010

Indicator	Definition	Data	Comments																																																				
Indicator #1 – Trends in Average Daily Census and Hospital Operations Metrics																																																							
1b. Occupancy Rate LAC+USC Medical Center	<p>Definition: A measure of the usage of the licensed beds during the reporting period that is derived by dividing the patient days in the reporting period by the licensed bed days in the reporting period.</p> <p>Calculation: The total number of admitted inpatients at 12:00 AM midnight, including women in labor, may include normal newborns and psychiatric inpatients divided by licensed or budgeted beds.</p> <p>Source of Data: Affinity</p> <p>Target: 95%</p>	<p>1. Medical Center Licensed Occupancy Rate (excluding Newborns) = $\text{Med Center Census} - \text{Newborns} / 600$</p> <table><caption>Medical Center Licensed Occupancy Rate (excluding Newborns) - Monthly Data</caption><thead><tr><th>Month</th><th>Occupancy Rate (%)</th></tr></thead><tbody><tr><td>Nov '08</td><td>72%</td></tr><tr><td>Dec '08</td><td>77%</td></tr><tr><td>Jan '09</td><td>80%</td></tr><tr><td>Feb '09</td><td>83%</td></tr><tr><td>Mar '09</td><td>84%</td></tr><tr><td>Apr '09</td><td>85%</td></tr><tr><td>May '09</td><td>85%</td></tr><tr><td>Jun '09</td><td>85%</td></tr><tr><td>Jul '09</td><td>88%</td></tr><tr><td>Aug '09</td><td>86%</td></tr><tr><td>Sep '09</td><td>83%</td></tr><tr><td>Oct '09</td><td>86%</td></tr><tr><td>Nov '09</td><td>88%</td></tr><tr><td>Dec '09</td><td>87%</td></tr><tr><td>Jan '10</td><td>88%</td></tr><tr><td>Feb '10</td><td>87%</td></tr><tr><td>Mar '10</td><td>88%</td></tr><tr><td>Apr '10</td><td>89%</td></tr><tr><td>May '10</td><td>90%</td></tr><tr><td>Jun '10</td><td>90%</td></tr><tr><td>Jul '10</td><td>89%</td></tr><tr><td>Aug '10</td><td>86%</td></tr><tr><td>Sep '10</td><td>87%</td></tr><tr><td>Oct '10</td><td>87%</td></tr><tr><td>Nov '10</td><td>87%</td></tr></tbody></table>	Month	Occupancy Rate (%)	Nov '08	72%	Dec '08	77%	Jan '09	80%	Feb '09	83%	Mar '09	84%	Apr '09	85%	May '09	85%	Jun '09	85%	Jul '09	88%	Aug '09	86%	Sep '09	83%	Oct '09	86%	Nov '09	88%	Dec '09	87%	Jan '10	88%	Feb '10	87%	Mar '10	88%	Apr '10	89%	May '10	90%	Jun '10	90%	Jul '10	89%	Aug '10	86%	Sep '10	87%	Oct '10	87%	Nov '10	87%	<p>For comparison, occupancy rates reported in the old facility were reported including newborns and were based on budgeted beds.</p>
Month	Occupancy Rate (%)																																																						
Nov '08	72%																																																						
Dec '08	77%																																																						
Jan '09	80%																																																						
Feb '09	83%																																																						
Mar '09	84%																																																						
Apr '09	85%																																																						
May '09	85%																																																						
Jun '09	85%																																																						
Jul '09	88%																																																						
Aug '09	86%																																																						
Sep '09	83%																																																						
Oct '09	86%																																																						
Nov '09	88%																																																						
Dec '09	87%																																																						
Jan '10	88%																																																						
Feb '10	87%																																																						
Mar '10	88%																																																						
Apr '10	89%																																																						
May '10	90%																																																						
Jun '10	90%																																																						
Jul '10	89%																																																						
Aug '10	86%																																																						
Sep '10	87%																																																						
Oct '10	87%																																																						
Nov '10	87%																																																						

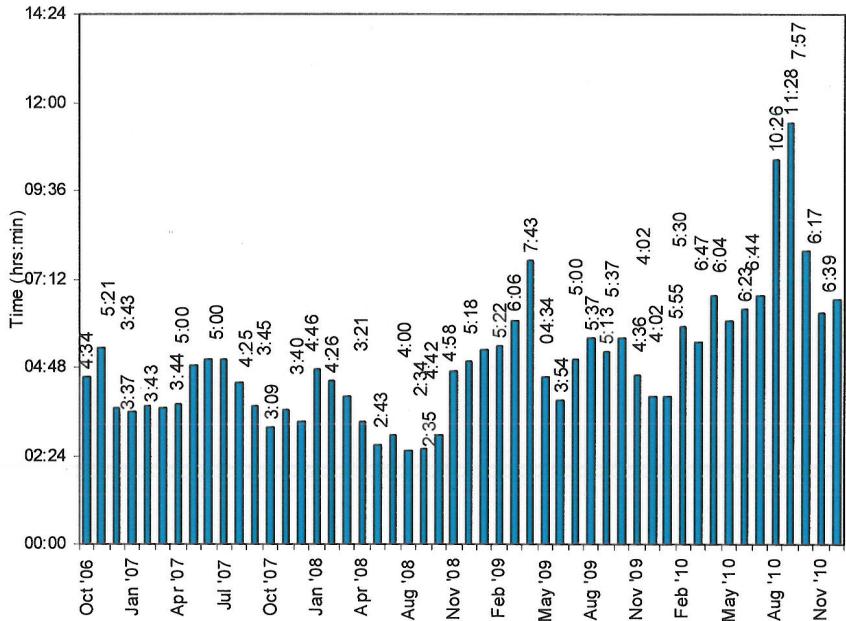
LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –Dec 2010

Indicator	Definition	Data	Comments																																																						
		<div>2. Medical Center Licensed Occupancy Rate (including Newborns)</div> <div>Med Center Census + Newborn / 600</div> <div><table><thead><tr><th>Month</th><th>% Occ</th></tr></thead><tbody><tr><td>Nov '08</td><td>78%</td></tr><tr><td>Dec '08</td><td>82%</td></tr><tr><td>Jan '09</td><td>84%</td></tr><tr><td>Feb '09</td><td>85%</td></tr><tr><td>Mar '09</td><td>85%</td></tr><tr><td>Apr '09</td><td>86%</td></tr><tr><td>May '09</td><td>86%</td></tr><tr><td>Jun '09</td><td>88%</td></tr><tr><td>Jul '09</td><td>88%</td></tr><tr><td>Aug '09</td><td>87%</td></tr><tr><td>Sep '09</td><td>84%</td></tr><tr><td>Oct '09</td><td>84%</td></tr><tr><td>Nov '09</td><td>87%</td></tr><tr><td>Dec '09</td><td>88%</td></tr><tr><td>Jan '10</td><td>89%</td></tr><tr><td>Feb '10</td><td>88%</td></tr><tr><td>Mar '10</td><td>88%</td></tr><tr><td>Apr '10</td><td>89%</td></tr><tr><td>May '10</td><td>90%</td></tr><tr><td>Jun '10</td><td>91%</td></tr><tr><td>Jul '10</td><td>91%</td></tr><tr><td>Aug '10</td><td>90%</td></tr><tr><td>Sep '10</td><td>91%</td></tr><tr><td>Oct '10</td><td>87%</td></tr><tr><td>Nov '10</td><td>88%</td></tr></tbody></table></div>	Month	% Occ	Nov '08	78%	Dec '08	82%	Jan '09	84%	Feb '09	85%	Mar '09	85%	Apr '09	86%	May '09	86%	Jun '09	88%	Jul '09	88%	Aug '09	87%	Sep '09	84%	Oct '09	84%	Nov '09	87%	Dec '09	88%	Jan '10	89%	Feb '10	88%	Mar '10	88%	Apr '10	89%	May '10	90%	Jun '10	91%	Jul '10	91%	Aug '10	90%	Sep '10	91%	Oct '10	87%	Nov '10	88%			
Month	% Occ																																																								
Nov '08	78%																																																								
Dec '08	82%																																																								
Jan '09	84%																																																								
Feb '09	85%																																																								
Mar '09	85%																																																								
Apr '09	86%																																																								
May '09	86%																																																								
Jun '09	88%																																																								
Jul '09	88%																																																								
Aug '09	87%																																																								
Sep '09	84%																																																								
Oct '09	84%																																																								
Nov '09	87%																																																								
Dec '09	88%																																																								
Jan '10	89%																																																								
Feb '10	88%																																																								
Mar '10	88%																																																								
Apr '10	89%																																																								
May '10	90%																																																								
Jun '10	91%																																																								
Jul '10	91%																																																								
Aug '10	90%																																																								
Sep '10	91%																																																								
Oct '10	87%																																																								
Nov '10	88%																																																								
		<div>3. Healthcare Network Budgeted Occupancy</div> <div>Med Center Census + Newborns + Psych Hosp Census / 671</div> <div><table><thead><tr><th>Month</th><th>% Occ</th></tr></thead><tbody><tr><td>Nov '08</td><td>73%</td></tr><tr><td>Dec '08</td><td>77%</td></tr><tr><td>Jan '09</td><td>82%</td></tr><tr><td>Feb '09</td><td>82%</td></tr><tr><td>Mar '09</td><td>85%</td></tr><tr><td>Apr '09</td><td>85%</td></tr><tr><td>May '09</td><td>85%</td></tr><tr><td>Jun '09</td><td>85%</td></tr><tr><td>Jul '09</td><td>87%</td></tr><tr><td>Aug '09</td><td>86%</td></tr><tr><td>Sep '09</td><td>84.5%</td></tr><tr><td>Oct '09</td><td>86%</td></tr><tr><td>Nov '09</td><td>86%</td></tr><tr><td>Dec '09</td><td>88%</td></tr><tr><td>Jan '10</td><td>88%</td></tr><tr><td>Feb '10</td><td>87%</td></tr><tr><td>Mar '10</td><td>88%</td></tr><tr><td>Apr '10</td><td>88%</td></tr><tr><td>May '10</td><td>88%</td></tr><tr><td>Jun '10</td><td>89%</td></tr><tr><td>Jul '10</td><td>90%</td></tr><tr><td>Aug '10</td><td>89%</td></tr><tr><td>Sep '10</td><td>86%</td></tr><tr><td>Oct '10</td><td>86%</td></tr><tr><td>Nov '10</td><td>86%</td></tr><tr><td>Dec '10</td><td>86%</td></tr></tbody></table></div>	Month	% Occ	Nov '08	73%	Dec '08	77%	Jan '09	82%	Feb '09	82%	Mar '09	85%	Apr '09	85%	May '09	85%	Jun '09	85%	Jul '09	87%	Aug '09	86%	Sep '09	84.5%	Oct '09	86%	Nov '09	86%	Dec '09	88%	Jan '10	88%	Feb '10	87%	Mar '10	88%	Apr '10	88%	May '10	88%	Jun '10	89%	Jul '10	90%	Aug '10	89%	Sep '10	86%	Oct '10	86%	Nov '10	86%	Dec '10	86%	
Month	% Occ																																																								
Nov '08	73%																																																								
Dec '08	77%																																																								
Jan '09	82%																																																								
Feb '09	82%																																																								
Mar '09	85%																																																								
Apr '09	85%																																																								
May '09	85%																																																								
Jun '09	85%																																																								
Jul '09	87%																																																								
Aug '09	86%																																																								
Sep '09	84.5%																																																								
Oct '09	86%																																																								
Nov '09	86%																																																								
Dec '09	88%																																																								
Jan '10	88%																																																								
Feb '10	87%																																																								
Mar '10	88%																																																								
Apr '10	88%																																																								
May '10	88%																																																								
Jun '10	89%																																																								
Jul '10	90%																																																								
Aug '10	89%																																																								
Sep '10	86%																																																								
Oct '10	86%																																																								
Nov '10	86%																																																								
Dec '10	86%																																																								
		<div>Medical Center = New Facility</div> <div>Healthcare Network = New Facility + Psychiatric Hospitals</div>																																																							

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –Dec 2010

Indicator	Definition	Data	Comments																																																																																																								
Indicator #2 - Emergency Department Metrics																																																																																																											
<p>2a.</p> <p>Median Emergency Department Boarding Time (EDBT)</p> <p>*Harris Rodde Indicator</p>	<p>Boarding Time: Time from MD Admit time (effective date and time of pre-admit) to time the patient actually leaves the ED en route to assigned bed (effective date and time of the ED disposition).</p> <p>Calculation: The middle value in the set of individual boarding times for the month arranged in increasing order. If there is an even number of values, then the median is the average of the middle two values.</p> <p>Source of Data: Affinity</p> <p>Target: Less than 7 hours.</p>	<p>Median EDBT</p> <table border="1"> <caption>Median EDBT Data (hr:min)</caption> <thead> <tr> <th>Month</th> <th>Adult</th> <th>Peds</th> <th>Total</th> </tr> </thead> <tbody> <tr><td>Nov '08</td><td>4:12</td><td>2:18</td><td>4:28</td></tr> <tr><td>Dec '08</td><td>4:33</td><td>2:17</td><td>4:58</td></tr> <tr><td>Jan '09</td><td>4:28</td><td>2:21</td><td>5:22</td></tr> <tr><td>Feb '09</td><td>4:44</td><td>3:00</td><td>5:14</td></tr> <tr><td>Mar '09</td><td>4:00</td><td>2:22</td><td>5:14</td></tr> <tr><td>Apr '09</td><td>7:43</td><td>2:32</td><td>6:06</td></tr> <tr><td>May '09</td><td>4:34</td><td>2:31</td><td>6:08</td></tr> <tr><td>Jun '09</td><td>3:54</td><td>2:36</td><td>5:00</td></tr> <tr><td>Jul '09</td><td>4:32</td><td>2:35</td><td>5:37</td></tr> <tr><td>Aug '09</td><td>4:41</td><td>2:39</td><td>5:01</td></tr> <tr><td>Sep '09</td><td>5:13</td><td>2:53</td><td>4:41</td></tr> <tr><td>Oct '09</td><td>5:37</td><td>2:40</td><td>4:44</td></tr> <tr><td>Nov '09</td><td>4:36</td><td>2:32</td><td>3:57</td></tr> <tr><td>Dec '09</td><td>4:02</td><td>2:47</td><td>3:45</td></tr> <tr><td>Jan '10</td><td>5:55</td><td>2:34</td><td>5:14</td></tr> <tr><td>Feb '10</td><td>5:30</td><td>3:05</td><td>4:45</td></tr> <tr><td>Mar '10</td><td>6:47</td><td>2:43</td><td>5:42</td></tr> <tr><td>Apr '10</td><td>6:04</td><td>2:27</td><td>5:10</td></tr> <tr><td>May '10</td><td>6:23</td><td>2:28</td><td>5:29</td></tr> <tr><td>Jun '10</td><td>6:44</td><td>2:20</td><td>5:48</td></tr> <tr><td>Jul '10</td><td>10:26</td><td>2:16</td><td>8:44</td></tr> <tr><td>Aug '10</td><td>11:32</td><td>1:59</td><td>9:03</td></tr> <tr><td>Sep '10</td><td>7:57</td><td>2:14</td><td>6:27</td></tr> <tr><td>Oct '10</td><td>6:18</td><td>2:20</td><td>5:11</td></tr> <tr><td>Nov '10</td><td>6:39</td><td>2:07</td><td>5:33</td></tr> </tbody> </table>	Month	Adult	Peds	Total	Nov '08	4:12	2:18	4:28	Dec '08	4:33	2:17	4:58	Jan '09	4:28	2:21	5:22	Feb '09	4:44	3:00	5:14	Mar '09	4:00	2:22	5:14	Apr '09	7:43	2:32	6:06	May '09	4:34	2:31	6:08	Jun '09	3:54	2:36	5:00	Jul '09	4:32	2:35	5:37	Aug '09	4:41	2:39	5:01	Sep '09	5:13	2:53	4:41	Oct '09	5:37	2:40	4:44	Nov '09	4:36	2:32	3:57	Dec '09	4:02	2:47	3:45	Jan '10	5:55	2:34	5:14	Feb '10	5:30	3:05	4:45	Mar '10	6:47	2:43	5:42	Apr '10	6:04	2:27	5:10	May '10	6:23	2:28	5:29	Jun '10	6:44	2:20	5:48	Jul '10	10:26	2:16	8:44	Aug '10	11:32	1:59	9:03	Sep '10	7:57	2:14	6:27	Oct '10	6:18	2:20	5:11	Nov '10	6:39	2:07	5:33	
Month	Adult	Peds	Total																																																																																																								
Nov '08	4:12	2:18	4:28																																																																																																								
Dec '08	4:33	2:17	4:58																																																																																																								
Jan '09	4:28	2:21	5:22																																																																																																								
Feb '09	4:44	3:00	5:14																																																																																																								
Mar '09	4:00	2:22	5:14																																																																																																								
Apr '09	7:43	2:32	6:06																																																																																																								
May '09	4:34	2:31	6:08																																																																																																								
Jun '09	3:54	2:36	5:00																																																																																																								
Jul '09	4:32	2:35	5:37																																																																																																								
Aug '09	4:41	2:39	5:01																																																																																																								
Sep '09	5:13	2:53	4:41																																																																																																								
Oct '09	5:37	2:40	4:44																																																																																																								
Nov '09	4:36	2:32	3:57																																																																																																								
Dec '09	4:02	2:47	3:45																																																																																																								
Jan '10	5:55	2:34	5:14																																																																																																								
Feb '10	5:30	3:05	4:45																																																																																																								
Mar '10	6:47	2:43	5:42																																																																																																								
Apr '10	6:04	2:27	5:10																																																																																																								
May '10	6:23	2:28	5:29																																																																																																								
Jun '10	6:44	2:20	5:48																																																																																																								
Jul '10	10:26	2:16	8:44																																																																																																								
Aug '10	11:32	1:59	9:03																																																																																																								
Sep '10	7:57	2:14	6:27																																																																																																								
Oct '10	6:18	2:20	5:11																																																																																																								
Nov '10	6:39	2:07	5:33																																																																																																								
Dec '10 data is Preliminary data																																																																																																											

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –Dec 2010

Indicator	Definition	Data	Comments																																																																																																						
		<div><p>Median Boarding Time (Adult)*</p><table><thead><tr><th>Month</th><th>Median Boarding Time (hrs:min)</th></tr></thead><tbody><tr><td>Oct '06</td><td>4:34</td></tr><tr><td>Nov '06</td><td>5:21</td></tr><tr><td>Dec '06</td><td>3:37</td></tr><tr><td>Jan '07</td><td>3:43</td></tr><tr><td>Feb '07</td><td>3:43</td></tr><tr><td>Mar '07</td><td>3:44</td></tr><tr><td>Apr '07</td><td>5:00</td></tr><tr><td>May '07</td><td>4:48</td></tr><tr><td>Jun '07</td><td>5:00</td></tr><tr><td>Jul '07</td><td>4:25</td></tr><tr><td>Aug '07</td><td>3:09</td></tr><tr><td>Sep '07</td><td>3:45</td></tr><tr><td>Oct '07</td><td>3:40</td></tr><tr><td>Nov '07</td><td>4:46</td></tr><tr><td>Dec '07</td><td>4:26</td></tr><tr><td>Jan '08</td><td>3:21</td></tr><tr><td>Feb '08</td><td>2:43</td></tr><tr><td>Mar '08</td><td>4:00</td></tr><tr><td>Apr '08</td><td>2:35</td></tr><tr><td>May '08</td><td>2:42</td></tr><tr><td>Jun '08</td><td>4:58</td></tr><tr><td>Jul '08</td><td>5:18</td></tr><tr><td>Aug '08</td><td>5:22</td></tr><tr><td>Sep '08</td><td>6:06</td></tr><tr><td>Oct '08</td><td>7:43</td></tr><tr><td>Nov '08</td><td>04:34</td></tr><tr><td>Dec '08</td><td>3:54</td></tr><tr><td>Jan '09</td><td>5:00</td></tr><tr><td>Feb '09</td><td>5:37</td></tr><tr><td>Mar '09</td><td>5:13</td></tr><tr><td>Apr '09</td><td>5:37</td></tr><tr><td>May '09</td><td>4:36</td></tr><tr><td>Jun '09</td><td>4:02</td></tr><tr><td>Jul '09</td><td>4:02</td></tr><tr><td>Aug '09</td><td>5:55</td></tr><tr><td>Sep '09</td><td>5:30</td></tr><tr><td>Oct '09</td><td>6:47</td></tr><tr><td>Nov '09</td><td>6:04</td></tr><tr><td>Dec '09</td><td>6:23</td></tr><tr><td>Jan '10</td><td>6:44</td></tr><tr><td>Feb '10</td><td>10:26</td></tr><tr><td>Mar '10</td><td>11:28</td></tr><tr><td>Apr '10</td><td>7:57</td></tr><tr><td>May '10</td><td>6:17</td></tr><tr><td>Jun '10</td><td>6:39</td></tr><tr><td>Jul '10</td><td>6:39</td></tr><tr><td>Aug '10</td><td>6:39</td></tr><tr><td>Sep '10</td><td>6:39</td></tr><tr><td>Oct '10</td><td>6:39</td></tr><tr><td>Nov '10</td><td>6:39</td></tr></tbody></table></div> <p>Dec '10 data is Preliminary data</p>	Month	Median Boarding Time (hrs:min)	Oct '06	4:34	Nov '06	5:21	Dec '06	3:37	Jan '07	3:43	Feb '07	3:43	Mar '07	3:44	Apr '07	5:00	May '07	4:48	Jun '07	5:00	Jul '07	4:25	Aug '07	3:09	Sep '07	3:45	Oct '07	3:40	Nov '07	4:46	Dec '07	4:26	Jan '08	3:21	Feb '08	2:43	Mar '08	4:00	Apr '08	2:35	May '08	2:42	Jun '08	4:58	Jul '08	5:18	Aug '08	5:22	Sep '08	6:06	Oct '08	7:43	Nov '08	04:34	Dec '08	3:54	Jan '09	5:00	Feb '09	5:37	Mar '09	5:13	Apr '09	5:37	May '09	4:36	Jun '09	4:02	Jul '09	4:02	Aug '09	5:55	Sep '09	5:30	Oct '09	6:47	Nov '09	6:04	Dec '09	6:23	Jan '10	6:44	Feb '10	10:26	Mar '10	11:28	Apr '10	7:57	May '10	6:17	Jun '10	6:39	Jul '10	6:39	Aug '10	6:39	Sep '10	6:39	Oct '10	6:39	Nov '10	6:39	
Month	Median Boarding Time (hrs:min)																																																																																																								
Oct '06	4:34																																																																																																								
Nov '06	5:21																																																																																																								
Dec '06	3:37																																																																																																								
Jan '07	3:43																																																																																																								
Feb '07	3:43																																																																																																								
Mar '07	3:44																																																																																																								
Apr '07	5:00																																																																																																								
May '07	4:48																																																																																																								
Jun '07	5:00																																																																																																								
Jul '07	4:25																																																																																																								
Aug '07	3:09																																																																																																								
Sep '07	3:45																																																																																																								
Oct '07	3:40																																																																																																								
Nov '07	4:46																																																																																																								
Dec '07	4:26																																																																																																								
Jan '08	3:21																																																																																																								
Feb '08	2:43																																																																																																								
Mar '08	4:00																																																																																																								
Apr '08	2:35																																																																																																								
May '08	2:42																																																																																																								
Jun '08	4:58																																																																																																								
Jul '08	5:18																																																																																																								
Aug '08	5:22																																																																																																								
Sep '08	6:06																																																																																																								
Oct '08	7:43																																																																																																								
Nov '08	04:34																																																																																																								
Dec '08	3:54																																																																																																								
Jan '09	5:00																																																																																																								
Feb '09	5:37																																																																																																								
Mar '09	5:13																																																																																																								
Apr '09	5:37																																																																																																								
May '09	4:36																																																																																																								
Jun '09	4:02																																																																																																								
Jul '09	4:02																																																																																																								
Aug '09	5:55																																																																																																								
Sep '09	5:30																																																																																																								
Oct '09	6:47																																																																																																								
Nov '09	6:04																																																																																																								
Dec '09	6:23																																																																																																								
Jan '10	6:44																																																																																																								
Feb '10	10:26																																																																																																								
Mar '10	11:28																																																																																																								
Apr '10	7:57																																																																																																								
May '10	6:17																																																																																																								
Jun '10	6:39																																																																																																								
Jul '10	6:39																																																																																																								
Aug '10	6:39																																																																																																								
Sep '10	6:39																																																																																																								
Oct '10	6:39																																																																																																								
Nov '10	6:39																																																																																																								

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –Dec 2010

Indicator	Definition	Data	Comments
Indicator #2 - Emergency Department Metrics			
2b. ED Wait Time	<p>ED Wait Time: Measured from time patient is triaged to time patient is either admitted or discharged reported as an arithmetic mean.</p> <p>Definition: Sum of all wait time values during the monthly reporting period divided by the total number of values.</p> <p>Source of Data: Affinity</p> <p>Target: No target value. Lower numbers are better.</p>	<p style="text-align: center;">Average ED Wait Time</p> <p>Adult Wait Time : *Excludes Psych, Pediatric, Observation Unit, and Jail patients</p> <p>Total ED Wait time: *Excludes Psych, Observation Unit, and Jail</p> <p>Dec '10 data is Preliminary data</p>	

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –Dec 2010

Indicator	Definition	Data	Comments
Indicator #2 - Emergency Department Metrics			
<p>2c.</p> <p>Left Without Being Seen (LWBS)</p> <p>*Harris Rodde Indicator</p>	<p>LWBS: The total number of patients who left the ED without being seen by a physician reported as a percentage of all ED visits.</p> <p>Calculation: The total number of patients who left the ED without being seen divided by the total number of ED patient visits on a monthly basis.</p> <p>Source of Data: Affinity</p> <p>Target: No target value. Lower numbers are better.</p>	<p style="text-align: center;">Left Without Being Seen</p> <p style="text-align: center;">Dec '10 data is Preliminary data</p>	

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –Dec 2010

Indicator	Definition	Data	Comments																																																																																																						
Indicator #2 - Emergency Department Metrics																																																																																																									
2d. ED Diversion	<p>ED Diversion: A percentage measure of the time the ED diverts ambulance traffic away from the ED, reported as a function of the reason for diversion on a monthly basis.</p> <p>Calculation: The total number of hours of ED diversion for a specific reason divided by the total number of available hours in a month.</p> <p>Source of Data: ReddiNet</p>	<p>Diversion of ALS Units due to ED Saturation</p> <table><thead><tr><th>Month</th><th>% on Diversion</th></tr></thead><tbody><tr><td>Oct '06</td><td>49</td></tr><tr><td>Nov '06</td><td>42</td></tr><tr><td>Dec '06</td><td>31</td></tr><tr><td>Jan '07</td><td>38</td></tr><tr><td>Feb '07</td><td>45</td></tr><tr><td>Mar '07</td><td>42</td></tr><tr><td>Apr '07</td><td>38</td></tr><tr><td>May '07</td><td>31</td></tr><tr><td>Jun '07</td><td>32</td></tr><tr><td>Jul '07</td><td>34</td></tr><tr><td>Aug '07</td><td>28</td></tr><tr><td>Sep '07</td><td>36</td></tr><tr><td>Oct '07</td><td>22</td></tr><tr><td>Nov '07</td><td>21</td></tr><tr><td>Dec '07</td><td>25</td></tr><tr><td>Jan '08</td><td>52</td></tr><tr><td>Feb '08</td><td>51</td></tr><tr><td>Mar '08</td><td>51</td></tr><tr><td>Apr '08</td><td>30</td></tr><tr><td>May '08</td><td>23</td></tr><tr><td>Jun '08</td><td>25</td></tr><tr><td>Jul '08</td><td>42</td></tr><tr><td>Aug '08</td><td>50</td></tr><tr><td>Sep '08</td><td>51</td></tr><tr><td>Oct '08</td><td>50</td></tr><tr><td>Nov '08</td><td>40</td></tr><tr><td>Dec '08</td><td>58</td></tr><tr><td>Jan '09</td><td>52</td></tr><tr><td>Feb '09</td><td>55</td></tr><tr><td>Mar '09</td><td>58</td></tr><tr><td>Apr '09</td><td>35</td></tr><tr><td>May '09</td><td>35</td></tr><tr><td>Jun '09</td><td>63</td></tr><tr><td>Jul '09</td><td>52</td></tr><tr><td>Aug '09</td><td>51</td></tr><tr><td>Sep '09</td><td>59</td></tr><tr><td>Oct '09</td><td>41</td></tr><tr><td>Nov '09</td><td>32</td></tr><tr><td>Dec '09</td><td>43</td></tr><tr><td>Jan '10</td><td>60</td></tr><tr><td>Feb '10</td><td>55</td></tr><tr><td>Mar '10</td><td>61</td></tr><tr><td>Apr '10</td><td>59</td></tr><tr><td>May '10</td><td>59</td></tr><tr><td>Jun '10</td><td>69</td></tr><tr><td>Jul '10</td><td>75</td></tr><tr><td>Aug '10</td><td>81</td></tr><tr><td>Sep '10</td><td>72</td></tr><tr><td>Oct '10</td><td>53</td></tr><tr><td>Nov '10</td><td>62</td></tr></tbody></table>	Month	% on Diversion	Oct '06	49	Nov '06	42	Dec '06	31	Jan '07	38	Feb '07	45	Mar '07	42	Apr '07	38	May '07	31	Jun '07	32	Jul '07	34	Aug '07	28	Sep '07	36	Oct '07	22	Nov '07	21	Dec '07	25	Jan '08	52	Feb '08	51	Mar '08	51	Apr '08	30	May '08	23	Jun '08	25	Jul '08	42	Aug '08	50	Sep '08	51	Oct '08	50	Nov '08	40	Dec '08	58	Jan '09	52	Feb '09	55	Mar '09	58	Apr '09	35	May '09	35	Jun '09	63	Jul '09	52	Aug '09	51	Sep '09	59	Oct '09	41	Nov '09	32	Dec '09	43	Jan '10	60	Feb '10	55	Mar '10	61	Apr '10	59	May '10	59	Jun '10	69	Jul '10	75	Aug '10	81	Sep '10	72	Oct '10	53	Nov '10	62	<p>This is slightly lower than the before move diversion history which generally ranged between 50-60%.</p> <p>Key points:</p> <ul style="list-style-type: none">-- Diversion is for paramedic runs only; Basic Life Support ambulances still arrive.-- When diversion is requested but all hospitals in the area are on diversion, patients go to the closest hospital. Therefore, ambulances often arrive while “on diversion”.
Month	% on Diversion																																																																																																								
Oct '06	49																																																																																																								
Nov '06	42																																																																																																								
Dec '06	31																																																																																																								
Jan '07	38																																																																																																								
Feb '07	45																																																																																																								
Mar '07	42																																																																																																								
Apr '07	38																																																																																																								
May '07	31																																																																																																								
Jun '07	32																																																																																																								
Jul '07	34																																																																																																								
Aug '07	28																																																																																																								
Sep '07	36																																																																																																								
Oct '07	22																																																																																																								
Nov '07	21																																																																																																								
Dec '07	25																																																																																																								
Jan '08	52																																																																																																								
Feb '08	51																																																																																																								
Mar '08	51																																																																																																								
Apr '08	30																																																																																																								
May '08	23																																																																																																								
Jun '08	25																																																																																																								
Jul '08	42																																																																																																								
Aug '08	50																																																																																																								
Sep '08	51																																																																																																								
Oct '08	50																																																																																																								
Nov '08	40																																																																																																								
Dec '08	58																																																																																																								
Jan '09	52																																																																																																								
Feb '09	55																																																																																																								
Mar '09	58																																																																																																								
Apr '09	35																																																																																																								
May '09	35																																																																																																								
Jun '09	63																																																																																																								
Jul '09	52																																																																																																								
Aug '09	51																																																																																																								
Sep '09	59																																																																																																								
Oct '09	41																																																																																																								
Nov '09	32																																																																																																								
Dec '09	43																																																																																																								
Jan '10	60																																																																																																								
Feb '10	55																																																																																																								
Mar '10	61																																																																																																								
Apr '10	59																																																																																																								
May '10	59																																																																																																								
Jun '10	69																																																																																																								
Jul '10	75																																																																																																								
Aug '10	81																																																																																																								
Sep '10	72																																																																																																								
Oct '10	53																																																																																																								
Nov '10	62																																																																																																								

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –Dec 2010

Indicator	Definition	Data	Comments
2e. Surge Report		<p style="text-align: center;">Crowding Level Comparison</p> <p style="text-align: center;">New Facility Surge Plan Suspended New Facility Surge Plan Operational</p> <p style="text-align: center;">% Distribution</p> <p style="text-align: center;">12/08 1/09 2/09 3/09 4/09 5/09 6/09 7/09 8/09 9/09 10/09 11/09 12/09 1/10 2/10 3/10 4/10 5/10 6/10 7/10 8/10 9/10 10/10 11/10 12/10</p> <div style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;"> Dangerously OC Severely OC OverCrowded Extremely Busy Busy Not Busy </div>	

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –Dec 2010

Indicator	Definition	Data	Comments		
Indicator #3 – Trends for Patient Diversions and Transfers and #4 – Transfers to Rancho Los Amigos Metrics					
3. & 4. Rancho Los Amigos Hospital (RLAH) Transfers	Transfers: The volume of patients transferred to RLAH for acute hospitalization from the Emergency Department and from Inpatient Units. Data Source: Manual record keeping. Cancelled category includes patients whose condition changed leading to higher level of care or discharge home.	Month of Dec '10			
		Referrals from ER:			
			Med/Surg	Acute Stroke	Total
		# Met transfer criteria	46	NA	-
		# Referred to RLAH	46	19	65
		# Transfers	45	19	64
		# Denied	1	NA	-
		# Cancelled	0*	NA	-
		# Patients refused*	0	NA	-
		Referrals from Inpatients:			
	Med/Surg	Acute Stroke	Total		
# Met transfer criteria	14	NA	-		
# Referred to RLAH	10	0	10		
# Transfers	5	0	5		
# Denied	5	NA	-		
# Cancelled	3*	NA	-		
# Patients refused*	0	NA	-		
Other /Pending	1	NA	-		

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –Dec 2010

Indicator	Definition	Data	Comments																																																																																																																																																																		
		<div><div><p>Rancho Med Surg Transfers Workload</p><table><thead><tr><th>Month</th><th>ER</th><th>Inpt</th></tr></thead><tbody><tr><td>Nov '08</td><td>8</td><td>27</td></tr><tr><td>Dec '08</td><td>10</td><td>28</td></tr><tr><td>Jan '09</td><td>29</td><td>29</td></tr><tr><td>Feb '09</td><td>26</td><td>26</td></tr><tr><td>Mar '09</td><td>32</td><td>24</td></tr><tr><td>Apr '09</td><td>34</td><td>27</td></tr><tr><td>May '09</td><td>28</td><td>27</td></tr><tr><td>Jun '09</td><td>54</td><td>24</td></tr><tr><td>Jul '09</td><td>59</td><td>14</td></tr><tr><td>Aug '09</td><td>24</td><td>26</td></tr><tr><td>Sep '09</td><td>49</td><td>25</td></tr><tr><td>Oct '09</td><td>52</td><td>25</td></tr><tr><td>Nov '09</td><td>39</td><td>20</td></tr><tr><td>Dec '09</td><td>50</td><td>18</td></tr><tr><td>Jan '10</td><td>48</td><td>20</td></tr><tr><td>Feb '10</td><td>52</td><td>20</td></tr><tr><td>Mar '10</td><td>33</td><td>24</td></tr><tr><td>Apr '10</td><td>36</td><td>24</td></tr><tr><td>May '10</td><td>49</td><td>16</td></tr><tr><td>Jun '10</td><td>41</td><td>21</td></tr><tr><td>Jul '10</td><td>47</td><td>20</td></tr><tr><td>Aug '10</td><td>49</td><td>21</td></tr><tr><td>Sep '10</td><td>48</td><td>23</td></tr><tr><td>Oct '10</td><td>37</td><td>21</td></tr><tr><td>Nov '10</td><td>35</td><td>16</td></tr><tr><td>Dec '10</td><td>45</td><td>5</td></tr></tbody></table></div><div><p>Patients Transferred Out</p><table><thead><tr><th>Month</th><th>Other Hospitals</th><th>Rancho</th></tr></thead><tbody><tr><td>Nov '08</td><td>4</td><td>59</td></tr><tr><td>Dec '08</td><td>20</td><td>68</td></tr><tr><td>Jan '09</td><td>14</td><td>79</td></tr><tr><td>Feb '09</td><td>18</td><td>65</td></tr><tr><td>Mar '09</td><td>29</td><td>77</td></tr><tr><td>Apr '09</td><td>35</td><td>80</td></tr><tr><td>May '09</td><td>37</td><td>82</td></tr><tr><td>Jun '09</td><td>32</td><td>94</td></tr><tr><td>Jul '09</td><td>33</td><td>101</td></tr><tr><td>Aug '09</td><td>36</td><td>113</td></tr><tr><td>Sep '09</td><td>58</td><td>99</td></tr><tr><td>Oct '09</td><td>62</td><td>96</td></tr><tr><td>Nov '09</td><td>70</td><td>98</td></tr><tr><td>Dec '09</td><td>61</td><td>111</td></tr><tr><td>Jan '10</td><td>52</td><td>90</td></tr><tr><td>Feb '10</td><td>68</td><td>101</td></tr><tr><td>Mar '10</td><td>88</td><td>93</td></tr><tr><td>Apr '10</td><td>81</td><td>89</td></tr><tr><td>May '10</td><td>83</td><td>87</td></tr><tr><td>Jun '10</td><td>98</td><td>111</td></tr><tr><td>Jul '10</td><td>84</td><td>100</td></tr><tr><td>Aug '10</td><td>99</td><td>121</td></tr><tr><td>Sep '10</td><td>90</td><td>102</td></tr><tr><td>Oct '10</td><td>86</td><td>86</td></tr><tr><td>Nov '10</td><td>85</td><td>94</td></tr><tr><td>Dec '10</td><td>86</td><td>69</td></tr></tbody></table></div><p>Data was revised to reflect total # of patients (including stroke patients) referred to Rancho</p></div>	Month	ER	Inpt	Nov '08	8	27	Dec '08	10	28	Jan '09	29	29	Feb '09	26	26	Mar '09	32	24	Apr '09	34	27	May '09	28	27	Jun '09	54	24	Jul '09	59	14	Aug '09	24	26	Sep '09	49	25	Oct '09	52	25	Nov '09	39	20	Dec '09	50	18	Jan '10	48	20	Feb '10	52	20	Mar '10	33	24	Apr '10	36	24	May '10	49	16	Jun '10	41	21	Jul '10	47	20	Aug '10	49	21	Sep '10	48	23	Oct '10	37	21	Nov '10	35	16	Dec '10	45	5	Month	Other Hospitals	Rancho	Nov '08	4	59	Dec '08	20	68	Jan '09	14	79	Feb '09	18	65	Mar '09	29	77	Apr '09	35	80	May '09	37	82	Jun '09	32	94	Jul '09	33	101	Aug '09	36	113	Sep '09	58	99	Oct '09	62	96	Nov '09	70	98	Dec '09	61	111	Jan '10	52	90	Feb '10	68	101	Mar '10	88	93	Apr '10	81	89	May '10	83	87	Jun '10	98	111	Jul '10	84	100	Aug '10	99	121	Sep '10	90	102	Oct '10	86	86	Nov '10	85	94	Dec '10	86	69	
Month	ER	Inpt																																																																																																																																																																			
Nov '08	8	27																																																																																																																																																																			
Dec '08	10	28																																																																																																																																																																			
Jan '09	29	29																																																																																																																																																																			
Feb '09	26	26																																																																																																																																																																			
Mar '09	32	24																																																																																																																																																																			
Apr '09	34	27																																																																																																																																																																			
May '09	28	27																																																																																																																																																																			
Jun '09	54	24																																																																																																																																																																			
Jul '09	59	14																																																																																																																																																																			
Aug '09	24	26																																																																																																																																																																			
Sep '09	49	25																																																																																																																																																																			
Oct '09	52	25																																																																																																																																																																			
Nov '09	39	20																																																																																																																																																																			
Dec '09	50	18																																																																																																																																																																			
Jan '10	48	20																																																																																																																																																																			
Feb '10	52	20																																																																																																																																																																			
Mar '10	33	24																																																																																																																																																																			
Apr '10	36	24																																																																																																																																																																			
May '10	49	16																																																																																																																																																																			
Jun '10	41	21																																																																																																																																																																			
Jul '10	47	20																																																																																																																																																																			
Aug '10	49	21																																																																																																																																																																			
Sep '10	48	23																																																																																																																																																																			
Oct '10	37	21																																																																																																																																																																			
Nov '10	35	16																																																																																																																																																																			
Dec '10	45	5																																																																																																																																																																			
Month	Other Hospitals	Rancho																																																																																																																																																																			
Nov '08	4	59																																																																																																																																																																			
Dec '08	20	68																																																																																																																																																																			
Jan '09	14	79																																																																																																																																																																			
Feb '09	18	65																																																																																																																																																																			
Mar '09	29	77																																																																																																																																																																			
Apr '09	35	80																																																																																																																																																																			
May '09	37	82																																																																																																																																																																			
Jun '09	32	94																																																																																																																																																																			
Jul '09	33	101																																																																																																																																																																			
Aug '09	36	113																																																																																																																																																																			
Sep '09	58	99																																																																																																																																																																			
Oct '09	62	96																																																																																																																																																																			
Nov '09	70	98																																																																																																																																																																			
Dec '09	61	111																																																																																																																																																																			
Jan '10	52	90																																																																																																																																																																			
Feb '10	68	101																																																																																																																																																																			
Mar '10	88	93																																																																																																																																																																			
Apr '10	81	89																																																																																																																																																																			
May '10	83	87																																																																																																																																																																			
Jun '10	98	111																																																																																																																																																																			
Jul '10	84	100																																																																																																																																																																			
Aug '10	99	121																																																																																																																																																																			
Sep '10	90	102																																																																																																																																																																			
Oct '10	86	86																																																																																																																																																																			
Nov '10	85	94																																																																																																																																																																			
Dec '10	86	69																																																																																																																																																																			

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –Dec 2010

Indicator	Definition	Data	Comments
Indicator #5 – Harris Rodde Indicators			
5. Average Length of Stay (ALOS) 			

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period –Dec 2010

Indicator	Definition	Data					Comments
Indicator #6 – Pediatric Metrics							
6. Pediatric Bed Census and Occupancy (%) Pediatric ICU (PICU) Neonatal ICU (NICU) Pediatric Unit Adolescent Unit	Census: The total number admitted pediatric inpatients at 12:00 AM midnight of a designated pediatric ward. Occupancy: The total number of admitted pediatric inpatients divided by the total number of licensed beds on that unit and reported as percentage. Source of Data: Affinity	Date	NICU (40 Beds)	Peds Ward (25 Beds)	PICU (10 Beds)	Med/Surg Adolescent (20 Beds)	
		Nov-08	56%	54%	50%	33%	
		Dec-08	52%	60%	60%	40%	
		Jan-09	52%	68%	70%	75%	
		Feb-09	50%	80%	80%	85%	
		Mar-09	57%	72%	70%	80%	
		Apr-09	57%	60%	60%	75%	
		Jun-09	60%	64%	60%	75%	
		Jul-09	57%	72%	60%	80%	
		Aug-09	55%	64%	60%	80%	
		Sep-09	55%	68%	70%	80%	
		Oct-09	45%	60%	60%	80%	
		Nov-09	35%	64%	70%	70%	
		Dec-09	40%	64%	70%	65%	
		Jan -10	60%	68%	70%	70%	
		Feb -10	65%	84%	80%	80%	
		Mar -10	65%	68%	60%	75%	
		Apr-10	60%	64%	60%	80%	
		May -10	67.5%	68%	80%	80%	
		Jun -10	65%	64%	70%	80%	
		Jul -10	60%	68%	80%	85%	
		Aug -10	62%	68%	60%	85%	
		Sep -10	72.5%	60%	60%	80%	
		Oct -10	60%	60%	60%	75%	
		Nov-10	67.5%	48%	50%	70%	
		Dec -10	62%	60%	50%	65%	